APPENDIX 1

Neighbourhood Renewal Update Report

Background to Neighbourhood Renewal

In June 2003, the Department for Social Development (DSD) published 'People and Place: A Strategy for Neighbourhood Renewal', which aims to 'tackle the complex, multi-dimensional nature of deprivation in Northern Ireland's most disadvantaged urban neighbourhoods' (worst 10% according to Noble Indices).

The stated aim of Neighbourhood Renewal is 'to ensure that government funding is used effectively and is spent in a more integrated and co-ordinated way so that it makes a big impact.' Effective and responsive mainstream service is the foundation for Neighbourhood Renewal'

The Belfast Regeneration Office (BRO) manages the Belfast element of Neighbourhood Renewal and there are 12 designated neighbourhoods within the Belfast City Council area representing 48% of the population and covering 40% of the city's area.

Neighbourhood Renewal Partnerships

The 12 Belfast Partnerships are:

- Andersonstown Andersonstown
- Ballysillan/Upper Ardoyne Silverstream, Wheatfield, Glenbryn
- Crumlin/Ardoyne Ardoyne, Lower Oldpark, Cliftonville
- **Greater Falls** Beechmount, Clonard Falls
- **Greater Shankill** Lower Shankill, Mid Shankill/Woodvale, Upper Shankill, Ainsworth, Glencairn, Ballygomartin Road.
- Inner North Duncairn, Limestone Road, Mountcollyer, New Lodge, Unity/Carrick Hill, Mount Vernon.
- Inner South Markets, Donegall Pass, Lower Ormeau
- Inner East Short Strand, Lower Newtownards Road, Albertbridge Road, Albertbridge/Beersbridge, The Mount, Woodstock Rd and Lower Ravenhill Road.
- Lenadoon Lenadoon, Glencolin Estate, Suffolk
- Ligoniel Ligoniel
- South West Belfast Sandyrow, Lower Donegall Rd, The Village, Roden Street.
- **Upper Springfield/ Whiterock** Ballymurphy, Springhill, Whiterock, Turf Lodge, New Barnsley, Dermot Hill, Moyard, Springfield Park.

There are three additional Partnerships within the Greater Belfast area- **Colin**, **Tullycarnet** and **Rathcoole**. Both Rathcoole and Colin fall within the new Belfast boundaries proposed by the RPA.

Neighbourhood Renewal framework

Each Partnership was tasked with producing a Vision Framework (covering the next seven to10 years) and action plans (for three years) which would incorporate programmes and activities in the following areas:

- Economic Renewal
- Physical Renewal
- Social Renewal

• Community Renewal

Each Partnership has developed vision statements and action plans and these have been submitted to DSD for consideration. These plans propose thousands of actions for many organisations to deliver in key areas such as community safety, education, health, housing, children and young people, cleansing, sport, leisure, good relations, etc.

The council's response to Neighbourhood Renewal

In March 2004, the council prepared a response to the 'People and Places' implementation plans and raised a number of pertinent issues and concerns. These included:

- The need to take into account best practice when delivering Neighbourhood Renewal policy.
- The potential that the delineation of Neighbourhood Renewal areas might contribute to further segregation of communities.
- Some of the areas were too small, in terms of population and in terms of critical mass, to effect real change.
- The importance and principles of mainstreaming Neighbourhood Renewal.
- The limited understanding of the key role that Belfast City Council plays in the regeneration of the city.
- Lack of political input into the development of 'People and Place'.
- The weakness of the proposed implementation arrangements and how to integrate them with existing delivery mechanisms in the city.
- Over-reliance on the Noble Indices of Multiple Deprivation as the only focus for Neighbourhood Renewal.
- Only focusing on the 10% most deprived areas which excluded many other areas of risk.
- Lack of complementarity with the work of other agencies.
- The need to develop a strong methodology to address local issues.

Having noted these reservations, the council Belfast City Council agreed in 2007 to become pro-actively involved in the process, and this would be co-ordinated corporately by the Development Department's Strategic Neighbourhood Action Team (SNAP) team.

The council's support for Neighbourhood Renewal

To date the following support has been provided to the process:-

- Community Services officer participation on all 12 Neighbourhood Renewal Partnerships
- Action Plan responses prepared for each Neighbourhood Renewal Partnerships action plan.
- Established a Neighbourhood Renewal working group comprising council Neighbourhood Renewal representatives and representatives from council departments.
- Formal presentations and workshops delivered to the Neighbourhood Renewal Partnerships.
- Creation of a Neighbourhood Renewal business information database detailing all NR actions and the implications for the Council in the Neighbourhood Renewal process.

- Two Neighbourhood Development Officers in place to co-ordinate the delivery of actions within each plan.
- A commitment to deliver on Neighbourhood Renewal is embedded within the new corporate plan.
- Provision of area-based intelligence by the SNAP unit to support the Neighbourhood Renewal process.
- Neighbourhood Renewal resource directories prepared for each Partnership detailing council services and key staff working in the local area.
- Development of a Neighbourhood Renewal section on the council website, creating a public repository for all action plans and responses.
- Integration of Neighbourhood Renewal within council's SNAP agenda.
- On-going liaison with BRO regarding the development of an exploratory partnership approach to implementing the Lenadoon Neighbourhood Renewal action plan.

Council progress on implementing the NR action plans

Progress is underway to deliver the key actions linked to Belfast City Council within the Neighbourhood Renewal Action Plans. Progress towards implementation is detailed as follows:

1. West Belfast

- 1. Andersonstown
- 2. Lenadoon
- 3. Upper Springfield
- 4. Greater Falls

2. South Belfast

- 1. Inner South
- 2. South West Belfast

3. North Belfast

- 1. Ligoniel
- 2. Ballysillan/Upper Ardyone
- 3. Crumlin/Ardoyne
- 4. Inner North

4. Greater Shankill

1. Greater Shankill

5. East Belfast

1. Inner East

1. <u>West Belfast Neighbourhood Renewal Partnerships</u>

1. Andersonstown Neighbourhood Renewal Partnership

The partnership recently held a planning day to review the NR action plan and to look at the delivery of NR across the partnership area. Andersonstown and Lenadoon have also amalgamated their Education and Health sub-groups and, as a result, some actions have been revised. This activity did not affect any actions relating to the council.

Priority areas: Community safety, young people, older people, physical environment, cleansing and waste management, jobs and training, children and families, health and wellbeing, public realm projects, community facilities, information and advice services, culture, arts and tourism.

Council involvement to date: In addition to the statutory functions that the council carries out in the NRA, a number of specific actions have contributed to the delivery of NR:

- A new NR representative from Community Services recently joined the Partnership.
- A Neighbourhood Development officer has been appointed to work with this representative and the Partnership to help co-ordinate delivery of the actions. The officer has regular contact with members of the Partnership to progress delivery of the action plan.
- A formal response has been made to the action plan and a proposed plan to deliver council actions has been drafted for council.
- All NR actions have been coded on our database and categorised by relevant council theme and assigned to a relevant council department.
- A draft resource directory has been completed for the Partnership, which provides a breakdown of council services, local staff and initiatives.
- Groups in the Partnership area currently receive grant aid support from Community Services section, Economic Development unit, Culture and Arts unit and Leisure Services.
- Specific actions from the plan that have been delivered include:
 - A hanging basket project developed with Riverdale Residents Association.
 - The Environmental sub-group have been provided with supplies of leaflets on dog fouling and waste bags.
 - The Partnership has been provided with technical information on council initiatives and maps of the NRP area.
 - Security barriers have been fitted at the car park of Andersonstown leisure centre. The car park is now secured at nights, which has helped reduce incidents of anti-social behaviour.
 - The first phase of the commercial improvement scheme under the Renewing the Routes initiative is due to begin.
 - Resources were provided for a community clean-up.
 - An environmental walkabout took place with officers from Cleansing Services and the SNAP unit (as a result of which a number of additional cleansing duties where carried out in the area and graffiti removed from a known hotspot area).
 - A pilot 'zero tolerance' graffiti removal programme has been completed.
 - Schools in the NRA have participated in the council's Young Enterprise economic development programme.

Outstanding actions/issues for council:

- Completion of works under the Renewing the Routes programme.
- Cleansing has agreed to organise another 'environmental walkabout' targeting hotspot areas.

- Officers from the council's Dog Warden team will be attending the next Environmental subgroup meeting.
- A meeting has been scheduled with the Partnershipto agree a series of actions for council to implement over the next year.
- Completion of hanging basket project

Other key projects in the NRA that may have implications for council:

- Development of the 'Glen 10' sites
- Development of Andersonstown Barracks site
- Development of a Healthy Living centre at Beechall
- DSD Public Realm project
- Full Service Community Network
- Local Implementation Action Group project
- Proposed implementation of key projects in the Strategic Regeneration framework

2. Lenadoon Neighbourhood Renewal Partnership

The partnership continues to work well and is making good progress on the delivery of its action plan. It has a close working relationship with the Andersonstown Partnership. It will also be working with the council and BRO on the delivery of a project that will explore joint-working between statutory agencies in the delivery of the action plan.

Priority areas: Community development, employment and training, health and well being, community safety including issues around anti-social behaviour, young people and open space, physical environment, children and families and development of the public realm.

- Council officers are currently represented on the Partnership and on the Housing, Environment and Community Safety subgroups.
- A formal response has been made to the action plan and a proposed plan to deliver council actions has been drafted for council.
- A Neighbourhood Development officer has been appointed to work with this representative and the Partnership to help co-ordinate delivery of the actions. The officer has regular contact with members of the Partnership to progress delivery of the action plan.
- A formal response has been made to the action plan and a proposed plan to deliver council actions has been drafted for council.
- All NR actions have been coded on our database and categorised by relevant council theme and assigned to a relevant council department.
- A draft resource directory has been completed for the Partnership, which provides a breakdown of council services, local staff and initiatives.
- Schools in the area participated in the council's Young Enterprise programme
- Groups in the Partnership area currently receive grant aid support from Community Services section, Economic Development unit, Culture and Arts unit and Leisure Services.

- Specific actions from the plan that have been delivered include:
 - Resources have been provided for a series of community clean-up and environmental schemes
 - Council officers are represented on a number of local forums.
 - The Partnership has reported increased community usage of councilowned community facilities. The community centres host communitywide events including events for older people.
 - New recycling facilities have been installed.
 - Council officers are represented on a newly established working group set up to help regenerate Woodbourne Village.
 - Horn Drive community centre facilitated an information event for older people. Council officers from different departments attended the event and hosted information stands
 - The Partnership has developed strong links with officers from Community Safety and discussions have taken place around the possibility of the Roaming Wardens carrying out a three month patrol in the area. This is dependent on funding being available.
 - The ASB officer for west Belfast has been in contact with the Partnership and with local vintners to discuss issues around underage drinking.

Pilot with BRO in the Lenadoon NRA

At the Development Committee of 10th December, approval was given to work with BRO in an exploratory partnership project in the Lenadoon Neighbourhood Renewal area in which both organisations could deliver on their commitment to the action plan in a more integrated manner and then apply the lessons learned to other neighbourhood action plans.

In recent months, officers have been regularly liaising with BRO regarding the progression of this approach and have met to consider the actions in the plan and determine short, medium and long term objectives. The next stage will be to meet with representatives from Lenadoon Partnership for further discussions. A report detailing potential actions for implementation will be presented to the council in due course. This approach to partnership working will also be evaluated following a six month period and opportunities identified that can be applied to other NRPs.

Outstanding actions/issues for council:

- Establishment of a working group to oversee delivery of a partnership project between BRO and the council that will deliver the NR action plan in a more co-ordinated way.
- Council's input into the development of an action plan to help regenerate Woodbourne Village.
- Council involvement in the development and delivery of Suffolk
 Community Plan
- Development of the Glen Community Complex

Other key projects in the NRA that may have implications for council:

- Development of 'Glen 10' sites
- Closure of Suffolk primary school
- Full Service Community Network

- Local Implementation Action Group project
- Proposed implementation of key projects within the Strategic Regeneration framework

3. Upper Springfield Neighbourhood Renewal Partnership

The NRP recently reviewed their action plan. To date no new actions have been forwarded for consideration. The partnership continues to work to deliver NR actions.

Priority areas: Community (building a more positive image of the community), community safety, young people, development of the physical environment, job creation, children and families, health and wellbeing, housing, culture and arts and provision of outdoor spaces.

- Council officers are currently represented on the NRP and on the Environmental and Open Spaces and Communications and Environmental subgroups.
- A formal response has been made to the action plan and a proposed plan to deliver council actions has been drafted for council.
- A Neighbourhood Development officer has been appointed to work with this representative and the Partnership to help co-ordinate delivery of the actions. The officer has regular contact with members of the Partnership to progress delivery of the action plan.
- A formal response has been made to the action plan and a proposed plan to deliver council actions has been drafted for council.
- All NR actions have been coded on our database and categorised by relevant council theme and assigned to a relevant council department.
- A draft resource directory has been completed for the Partnership, which provides a breakdown of council services, local staff and initiatives.
- A draft area profile has been completed for the council's West Three City Place (which encompasses the NRP area).
- Council have invested in the refurbishment of a local playground
- Schools in the area participated in the council's Young Enterprise programme
- Groups in the Partnership area currently receive grant aid support from Community Services, Good Relations, Economic Development and Leisure.
- Council manage and maintain the new playground and Multi Use Games Area (MUGA) at Britton's Parade the Pat O'Haire playground.
- Specific actions from the plan that have been delivered include:
 - A number of projects have been completed under the Greencare III programme and the Renewing the Routes scheme. These include a range of environmental improvement schemes, public art projects, commercial improvement schemes and public realm projects.
 - The council's local community centre continues to host events linked to Partnership

- The Partnership has developed strong links with officers from the Community Safety team
- The Partnership are working with the council's Dog Warden team on the co-ordination of targeted services in the area.

Outstanding actions/issues:

- Completion of work under the Renewing the Routes programme.
- Council's involvement in the proposed re-development of Springhill Millennium Park.
- A meeting is to be scheduled with the Partnership to discuss and agree a series of actions for the council to implement over the next year.
- Completed refurbishment works to Falls Park

Other key projects in the NRA that may have implications for the council:

- Full Service Community Network
- LIAG project (Local Implementation Action Group)
- Proposed implementation of key projects within the Strategic Regeneration framework

4. Greater Falls Neighbourhood Renewal Partnership

The Economic subgroup has reviewed and revised NR actions under 'Training, job creation and economic development' and has agreed eight actions that they would like to prioritise. The Partnership continues to meet monthly to progress their action plan.

Priority areas: Education, training, job creation and economic development, environmental improvements, children and family support, young people, health and well-being, culture, sport and leisure and community planning.

- A council officer is currently represented on the Partnership.
- A formal response has been made to the action plan and a proposed plan to deliver council actions has been drafted for council.
- A Neighbourhood Development Officer has been appointed to work with the NR representative and the Partnership to help co-ordinate delivery of NR actions pertaining to council. The NDO has met with and continues to meet with members of the Partnership to deliver the action plan.
- All NR actions have been coded on our database and categorised by relevant council theme and assigned to a relevant council department.
- A draft resource directory has been completed for the Partnership, which provides a breakdown of council services, local staff and initiatives.
- A draft area profile has been completed for the council's West One City Place (which encompasses the NRP area).
- Dunville Park was included in the council's ASB pilot.
- Beechmount neighbourhood, in the NRP area, was included in the council's pilot 'Alley-gates' project, benefiting from the installation of 39 alley gates.
- Local schools participated in the council's YENI programme.

- Grosvenor recreation centre has been leased from council to Roden Street Community Development Groups under a facilities management lease agreement.
- Council have been instrumental in helping to secure funding and have agreed to provide additional funding for the construction of a 'third generation' floodlit pitch which is currently being built at Grosvenor recreation centre.
- Willowbank multi-sport facility has been leased by the council under a facilities management agreement.
- The council's Roaming Wardens carried patrols in the Beechmount area from September 2008 from November 2008.
- Council officers have presented at NRP meetings.
- Groups in the Partnership area currently receive grant aid support from community services, good relations, culture and arts, leisure services, parks and cemeteries, economic development and culture and arts.
- Officers from Cleansing Services's community education team worked with traders from the Clonard area to organise a community clean-up event. The council provided resources for the event. At the meeting local traders were also encouraged to sign up to the council's 'No Smoke without Litter' campaign. Working with Clonard Residents Association, over 30 local businesses signed up and received a free information pack.
- The NR area has benefited from a number projects completed under the Greencare III programme and the Renewing the Routes scheme including:
 - environmental improvement schemes
 - public realm projects
 - extensive commercial improvement schemes
 - graffiti removal projects
 - exterior lighting to local landmarks
 - installation of alley gates
 - public art projects

Outstanding issues/actions:

- Completion of work under the Renewing the Routes programme
- The council's involvement in the re-development of Dunville Park and the building of a new playground at Site A.
- Installation of new public art piece at Broadway roundabout
- A meeting is to be scheduled with the Partnership to discuss and agree actions for the council to implement over the next year.

Other key projects in the NRA that may have implications for council:

- Development of Gaeltacht Quarter
- Development of Conway Mill
- Development of St.Comgall's school
- Full Service Community Network
- Local Implementation Action Group project
- Proposed implementation of projects within the Strategic Regeneration Framework

2. South Belfast Neighbourhood Renewal Partnerships

1. Inner South Neighbourhood Renewal Partnership

The Partnership recently elected a new chairperson and are currently reviewing their action plan with the likelihood of revising actions. When the review is complete there may be implications for the council. (There are no subgroups operating under the NRP)

Priority areas: Housing, community safety, family support, economic development and employment services, community engagement, children and young people, education & children's services, health & well being, promoting good relations.

Council involvement to date: In addition to the statutory functions that the council carries out in the NRA, a number of specific actions have contributed to the delivery of NR:

- A council officer is currently represented on the Partnership.
- A formal response has been made to the action plan and a proposed plan to deliver council actions has been drafted for council.
- A Neighbourhood Development Officer has been appointed to work with the NR representative and the Partnership to help co-ordinate delivery of NR actions pertaining to council. The NDO has met with and continues to meet with members of the Partnership to deliver the action plan.
- All NR actions have been coded on our database and categorised by relevant council theme and assigned to a relevant council department.
- A draft resource directory has been completed for the Partnership, which provides a breakdown of council services, local staff and initiatives.
- All NR actions have been coded on our database and categorised by relevant council theme and assigned to a relevant council department.
- The area has benefited from a number of projects completed under the Renewing the Routes schemes including a mural project, an alleygates scheme, an environmental improvement scheme and an amenity lighting project.
- In 2007/2008 the council invested in the refurbishment of local playgrounds.
- Groups in the Partnership area received grant aid support from Community Services, Economic Development, Good Relations and Culture and Arts.

Outstanding issues/actions:

• A meeting is to be scheduled with the NRP to discuss and agree a series of actions for the Council to implement over the next year.

Other key projects in the NRA that may have implications for council:

- Building of new sports facility at Shaftesbury Recreation centre
- Resident Parking scheme
- Holylands PACT initiative
- Proposed implementation of projects within the Strategic Regeneration Framework

2. South West Neighbourhood Renewal Partnership

The NRP plan to review and possibly revise the NR action plan in the coming weeks, after which there may be new actions for council. There are no subgroups operating under the NRP.

Priority areas: public space and the environment, community safety, cleansing and waste management, economic development, community engagement, children and young people, good relations and cultural diversity, health & well being, advice and support services, older people, leisure and recreation provision.

- A council officer is currently represented on the Partnership.
- A formal response has been made to the action plan and a proposed plan to deliver council actions has been drafted for council.
- A Neighbourhood Development Officer has been appointed to work with the NR representative and the Partnership to help co-ordinate delivery of NR actions pertaining to council. The NDO has met with and continues to meet with members of the Partnership to deliver the action plan.
- All NR actions have been coded on our database and categorised by relevant council theme and assigned to a relevant council department.
- A draft resource directory has been completed for the Partnership, which provides a breakdown of council services, local staff and initiatives.
- All NR actions have been coded on our database and categorised by relevant council theme and assigned to a relevant council department.
- The area has benefited from the Greencare III programme. Completed projects include: the development of a new MUGA and playground at Nubia Street.
- The council invested in Blythefield playground which benefited from a complete refurbishment programme in 2007/2008 9with additional investment again 2008/2009).
- Council officers from Cleansing Services responded to complaints about illegal fly-tipping at the back of shops on Sandy Row resolved the problem..
- Cleansing Services has carried out additional duties upon request.
- Community Safety Roaming Wardens are currently carrying out patrols over three months in the Greater Village area and recently finished patrols in Sandy Row.
- Council officers have attended and presented at NRP meetings.
- A council officer from Building Control was nominated as a point of contact for matters concerning the LOTS (Living Over The Shops) initiative. Agreement was granted for the officer's details to be published in marketing material related to the LOTS scheme.
- Additional information has been provided to the Partnership including Good Relations Welcome Guides, the council's A-Z directories and map of the NR area.

• Groups in the Partnership area received grant aid support from Community Services, Good Relations, Community Safety, Culture and Arts, Economic Development and Leisure Services.

Outstanding issues/actions:

• A meeting is to be scheduled with the Partnership to discuss and agree actions for the council to implement over the next year.

Other key projects in the NRA that may have implications for council:

- Residents parking scheme
- Interface project
- Greater Village Housing Plan
- Proposed implementation of projects within the Strategic Regeneration Framework

3. North Belfast Neighbourhood Renewal Partnerships

1. Ligoniel Village Neighbourhood Renewal Partnership

The Partnership made the decision to suspend its work in October 2008 although is anticipated that it will resume meetings in May 2009. Although the Partnership has not been meeting, the membership organisations have continued to work on elements of the action plan. The partnership is planning to hold sessions to review its plan, agree priorities and timeframes for each action.

Priority areas: Capacity building, volunteer development, young and older people, interface tension, community safety, housing development, open space and environmental improvements.

- A council officer is currently represented on the Partnership.
- A formal response has been made to the action plan and a proposed plan to deliver council actions has been drafted for council.
- A Neighbourhood Development Officer has been appointed to work with the NR representative and the Partnership to help co-ordinate delivery of NR actions pertaining to council. The NDO has met with and continues to meet with members of the Partnership to deliver the action plan.
- All NR actions have been coded on our database and categorised by relevant council theme and assigned to a relevant council department.
- A draft resource directory has been completed for the Partnership, which provides a breakdown of council services, local staff and initiatives.
- All NR actions have been coded on our database and categorised by relevant council theme and assigned to a relevant council department.
- The council has been instrumental in promoting volunteering opportunities via centre-based activities, involvement in user-groups and via the centre management committee.
- A profile is being prepared for the council's North Four City Place area which encompasses the Ligoniel Neighbourhood Renewal Area.

- The Parks and Cemeteries section's Outreach Manager is working with groups in the Glenbank and Ligoniel areas to develop a community garden.
- Groups within the area have received grant aid from Community Services.
- Council officers are part of a multi-agency forum aiming to improve communication with people from minority ethnic backgrounds. As a result, Council's Community Services and Community Safety took part in a 'Meet the Neighbours' event in March 2009, providing multi-lingual information.
- Inter-generational activities are planned for the Community Centre, including a 'Make Do and Mend' talk between older people and local mothers during Waste Week, and a new digital media project involving older people working with local youth.
- Copies of the 'Directory for Older People' were made available to groups via the Ligoniel community centre and Healthy Living centre.
- A new Community Education Forum has been established (with Council representation) to coordinate / improve / promote educational opportunities within the community. Ligoniel Community Centre was the venue for education classes.

Outstanding actions/issues for council:

- Capacity building and volunteer development
- Intergenerational work
- Better use of Ligoniel Park
- Vandalism of the playground
- Environmental cleanup

Other key projects in the area that may have implications for council:

- Ongoing physical regeneration of the area
- Proposed implementation of key projects within the Strategic Regeneration Framework

2. Ballysillan Upper Ardoyne Neighbourhood Renewal Partnership

The Partnership recently reviewed and updated its action plan. The Neighbourhood Development Officer is currently working with a partnership sub-group to explore how the council might contribute to the actions to which it has been linked.

Priority areas: educational under achievement, young people, community safety, capacity building, older people, development of open space and environmental improvements, interface tension, dog fouling, **Council involvement to date:** In addition to the statutory functions that the council carries out in the NRA, a number of specific actions have contributed to the delivery of NR:

- A council officer is currently represented on the Partnership. The representative is also a member of the Youth sub-group.
- A formal response has been made to the action plan and a proposed plan to deliver council actions has been drafted for council.
- A Neighbourhood Development Officer has been appointed to work with the NR representative and the Partnership to help co-ordinate delivery of NR actions pertaining to council. All NR actions have been coded on our

database and categorised by relevant council theme and assigned to a relevant council department.

- A draft resource directory has been completed for the Partnership, which provides a breakdown of council services, local staff and initiatives. The information contained in the directory will contribute directly to the Partnership's action in relation to the audit of service provision in the area
- All NR actions have been coded on our database and categorised by relevant council theme and assigned to a relevant council department.
- City Place Area profiles are being developed. The Upper Ardoyne and Ballysillan Neighbourhood renewal area is located in North Three and North Four City Places.
- Summer and winter programmes for People aged 50+ were organised at Concorde Community Centre. A new summer programme for 2009 has been organised. The centre also operates a monthly advice centre for the 50+ age group.
- Copies of the 'Directory for Older People' were made available to groups at the community centre.
- After school, youth activities, summer schemes and other seasonal events are provided for young people in Concorde community centre.
- Ballysillan playing fields and leisure centre was part of the Anti-social Behaviour Pilot programme. An action plan was produced for the area in consultation with the local community.
- The Community Safety roaming wardens worked with young people in the Benview area and set-up a team of 'mini-wardens'.
- Groups in the Partnership area received grant aid support from Community Services.
- The Renewing the Routes programme has contributed to the revitalisation of the Crumlin Road including; the refurbishment of the shop frontage at Ardoyne and Glenbank, the landscaping of green space; and general planting.
- A community clean-up is organised for the Ballysillan area in August 2009 which will include participation from Community Services, SNAP, Cleansing Services, Waste Management, the Dog Warden service, Community Safety, and Parks and Leisure.
- The Dog Warden service held information sessions in Ballysillan leisure centre.

Outstanding actions/issues:

- Community safety at interfaces
- Recruitment and support for volunteers.
- Capacity building
- Development of open space

Other key projects in the area that may have implications for the council:

- Development of the youth centre in the Deerpark area
- Development of the Jolly Rodger centre in the Alliance area.
- The potential for a Renewing the Routes programme in the area.
- Proposed implementation of key projects within the Strategic Regeneration Framework.

3. Crumlin Ardoyne Neighbourhood Renewal Partnership

The Partnership is currently reviewing its action plan. The process involves an audit of those organisations which have been funded by BRO to deliver services in relation to Neighbourhood Renewal. It is anticipated that when the audit is complete the Partnership will rewrite its plan to detail both the services that have been funded and any associated outputs. The partnership wishes to focus on actions which can be delivered.

Priority areas: capacity building, engaging advice services, increase young people, educational achievement, older people, alley-gating, interface areas, improved street lighting, community cleanups.

- A council officer is currently represented on the Partnership.
- A formal response has been made to the action plan and a proposed plan to deliver council actions has been drafted for council.
- A Neighbourhood Development Officer has been appointed to work with the NR representative and the Partnership to help co-ordinate delivery of NR actions pertaining to council.
- All NR actions have been coded on our database and categorised by relevant council theme and assigned to a relevant council department.
- A draft resource directory has been completed for the Partnership, which provides a breakdown of council services, local staff and initiatives. The information contained in the directory will contribute directly to the Partnership's action in relation to the audit of service provision in the area
- All NR actions have been coded on our database and categorised by relevant council theme and assigned to a relevant council department.
- Area profiles are being compiled for council City Places North Two and North Three which correspond with the Crumlin/Ardoyne Neighbourhood Renewal area.
- Ardoyne Community Centre hosted a council information road-show on the 25th of November 2008 with stalls and information from all the council service providers
- Groups in the Partnership area received grant aid support from Community Services and Economic Development.
- Copies of the 'Directory for Older People' were made available to groups at the community centre.
- Thirty-seven alley gates have been installed in the 'Little Americas' and Cavehill areas.
- Staff at Ardoyne community centre delivered a summer intervention programme in the greater Ardoyne area in partnership with fellow youth providers.
- Cleansing Services and Community Services staff took part in a graffiti removal project at Cliftonpark Avenue and are now planning a similar project on the Crumlin road.
- The Renewing the Routes programme has contributed to the revitalisation of the Crumlin Road with work such as: the refurbishment of the shop frontage at Ardoyne and the landscaping of green space and general planting.

Other key projects in the area that may have implications for the council:

- Crumlin Road Gaol and Girdwood Barracks development
- Development of the Good Morning scheme
- Expansion of Alley gating scheme
- Ongoing physical regeneration of the area
- Proposed implementation of key projects within the SRF

4. Inner North Belfast Neighbourhood Renewal Partnership:

The Inner North Belfast Neighbourhood Renewal Partnership is reviewing its plan in June 2009.

Priority areas: community infrastructure and capacity building, educational attainment, arterial routes, graffiti and vandalism, youth service provision, creating shared space, high level of antisocial behaviour.

- A council officer is currently represented on the Partnership.
- A formal response has been made to the action plan and a proposed plan to deliver council actions has been drafted for council.
- A Neighbourhood Development Officer has been appointed to work with the NR representative and the Partnership to help co-ordinate delivery of NR actions pertaining to council.
- All NR actions have been coded on our database and categorised by relevant council theme and assigned to a relevant council department.
- A draft resource directory has been completed for the Partnership, which provides a breakdown of council services, local staff and initiatives. The information contained in the directory will contribute directly to the Partnership's action in relation to the audit of service provision in the area
- All NR actions have been coded on our database and categorised by relevant council theme and assigned to a relevant council department.
- Community Services is delivering a pilot capacity building programme in Carrick Hill.
- Area profiles are being prepared for council City Places North Two and North Three which correspond with the Inner North Partnership.
- The Renewing the Routes programme has contributed to the revitalisation of Clifton Street, Carlisle Circus and Antrim Roads. Shop frontage has been refurbished, churches, schools and an Orange hall have had extensive exterior work carried out, and there have been improvements to the landscaping and street furniture.
- The Art for Arterial Routes programme has created public pieces in the Carlisle Circus area.
- The Waterworks was part of the Anti-social Behaviour Pilot programme. An ASB action plan was produced for the area in consultation with the local community.
- Cleansing Services have responded to a number of requests for graffiti removal from local organisations in the area
- Groups in the area have received grant funding from Community Services, Economic Development, Culture and Arts and Good Relations.

• There have been discussions between local organisations, Community Services and the Parks and Cemeteries section exploring the possibility of forming a 'Friends of Alexandra Park' group.

Outstanding issues/actions:

- Developing community infrastructure and capacity building
- Environmental clean-ups including graffiti removal
- Tension at interface and good relations
- Community safety and dealing with antisocial behaviour.
- Development of the North Foreshore.

Other key projects in the area that may have implications for the council:

- Development of the 'Friends of Alexandra Park'
- Developing shared space
- Ongoing physical regeneration of the area
- Proposed implementation of key projects within the Strategic Regeneration Framework

4. Greater Shankill Neighbourhood Renewal Partnerships

1. Greater Shankill Neighbourhood Renewal Partnership:

The Partnership action plan was produced following an extensive community consultation and engagement process 'The Greater Shankill Community Convention' co-ordinated by the Greater Shankill Partnership. Nine task groups were formed around identified renewal themes. Each task group was chaired by a person who worked in the related area and its membership was made up of representation from key stakeholders working in the particular thematic field. The task group leaders formed the Greater Shankill Neighbourhood Renewal Partnership and became a sub-group of the Greater Shankill Partnership. The Action Plan is currently being reviewed. A second Community Convention was held in May 2009, when amendments to the Action Plan were discussed.

Priority areas: educational attainment, early years provision, youth provision, volunteer recruitment and development, develop tourism, health related services, older and vulnerable people, the legacy of the Shankill feud, drug and alcohol misuse, antisocial behaviour, development of cultural tourism, strategic regeneration, and development of the arterial routes.

- In November 2008 a council representative was selected onto the Partnership and attends meetings regularly.
- A formal response has been made to the action plan and a proposed plan to deliver council actions has been drafted for council.
- A Neighbourhood Development Officer has been appointed to work with the NR representative and the Partnership to help co-ordinate delivery of NR actions pertaining to council.

- All NR actions have been coded on our database and categorised by relevant council theme and assigned to a relevant council department.
- A draft resource directory has been completed for the Partnership, which provides a breakdown of council services, local staff and initiatives. The information contained in the directory will contribute directly to the Partnership's action in relation to the audit of service provision in the area
- All NR actions have been coded on our database and categorised by relevant council theme and assigned to a relevant council department.
- The community centres provide facilities to support early years development.
- The Renewing the Routes programme has contributed to the revitalisation of business premises along the Lower Shankill, Shankill and Woodvale Roads.
- The Renewing the Routes programmes have also contributed to the development of the area's tourism potential through the production and placing of signage and via public realm improvement works at four key junctions on the route: Agnes Street, Lanark Way, Woodvale Park and Peter's Hill, The work included resurfacing, emphasising pedestrian-priority areas, planting and street furniture. Associated work includes hanging baskets and street lighting embellishments at the main junctions.
- The Renewing the Routes programme have contributed significantly to the physical regeneration of the greater Shankill area including: Shankill Road Gateways, West Belfast Orange Hall, Woodvale Presbyterian Church, West Kirk Presbyterian Church, Shankill Rest Garden, and Shankill Library.
- A 'Family Tree' sculpture has been erected in Woodvale Park.
- A bronze sculpture has been erected In Brown Square.
- A Community Safety network was established as one of the task groups of the Greater Shankill Neighbourhood Renewal Partnership.
- Woodvale Park was selected as part of the Safer Neighbourhood Antisocial Behaviour Pilot programme. The council worked with community groups and members of the public to create an action plan for the park.
- Groups in the area have received grant funding from Community Services, Economic Development, Culture and Arts and Sports Development.
- Plans have been progressing steadily on the development of the Woodvale HUB (Hybrid Use Building), a proposed social and recreational facility in Woodvale Park.

Outstanding issues/actions:

- Development of tourism, arts and culture
- Promoting healthy lifestyles and physical activity
- Community Safety
- Support services for older people

Other key projects in the area that may have implications for the council:

- LIAG project (Local Implementation Action Group)
- Greater Shankill Healthy Living Centre delivery of services and activities
- Development of the Sports Forum
- Development of facilities management agreement between the council and Shankill FC for the running of the Hammer Pavilion
- Cultural tourism product

• Proposed implementation of the key projects within the Strategic Regeneration Framework.

5. East Belfast Neighbourhood Renewal Partnerships

1. Inner East Belfast Neighbourhood Renewal Partnership

The Partnership carried out a review of its action plan in January 2009. At its meeting in March 2009, the Partnership decided that it would meet once every two months instead of monthly.

Priority areas: development of Templemore Avenue, Holywood Arches, Newtownards Road, link with Titanic Quarter, transportation, housing, Connswater Community Greenway, educational achievement, lack of youth facilities, weak and ad hoc community infrastructure, interface tension and crime.

Council involvement to date: In addition to the statutory functions that the council carries out in the area, a number of specific actions have contributed to the delivery of NR:

- A formal response has been made to the NR action plan
- An Information directory has been compiled detailing services and staff operating in the area
- A formal response has been made to the action plan and a proposed plan to deliver council actions has been drafted for council.
- A council officer is currently represented on the Partnership.
- A Neighbourhood Development Officer has been appointed to work with the NR representative and the Partnership to help co-ordinate delivery of NR actions pertaining to council.
- It was agreed by the partnership that the seven actions relating to physical regeneration and transportation would be best placed in the East Belfast Strategic Regeneration Framework.
- The council has been an active partner in the planning of the Connswater Greenway Project and will contribute over £3 million to its development.
- Between 2007 and 2009 the council has invested in renovating parks in the area
- Groups within the area have received grant funding from Community Services and Economic Development
- Area profiles for the City Places associated with Inner East are being developed. These include East One, East Two, East Three and East Five.
- The Community Safety roaming warden scheme has worked in east Belfast areas over the past year in The Mount, Newtownards Road and Short Strand.
- Avoniel Park, Avoniel Leisure Centre, Orangefield Park and Dixon Playing Fields are part of the of Safer Neighbourhood Antisocial Behaviour Pilot.

Outstanding issues/actions:

- Physical regeneration projects-link to the development of the Strategic Regeneration Framework.
- Continued development of the Connswater Community Greenway

- Developing community infrastructure and capacity building
- Tension at interface and good relations
- Community safety and dealing with the fear of crime

Other key projects in the NRA that may have implications for council:

- Physical regeneration projects- linked to development of Strategic Regeneration Framework
- Connswater Community Greenway
- Titanic Quarter Development
- Newtownards Road 2012

Neighbourhood Renewal Action Plans: Implications for the council

To date, co-ordinated responses have been prepared for the 12 Neighbourhood Renewal Action Plans. The council has been highlighted as having a lead or a supporting role in nearly 600 specific actions regarding service delivery at a neighbourhood level. Whilst the majority of these can be addressed via coordination with the Council departments there are still a number of issues that need to be considered including:

- The council has been identified as a key partner in the implementation of Neighbourhood Renewal activity. Whilst all of the action plans have been developed, the main challenge is ensuring successful implementation.
- The total number of actions differs significantly between each action plan which may signify different levels of supporting capacity within each area.
- There are a number of key council service areas that have been identified as priorities in the plans including local economic development, community safety, community services, youth provision, alley-gating, physical renewal, cleansing, good relations, parks, sport and leisure, older people, well-being and the provision of advice services at a local level. This requires significant co-ordination. The council cannot deliver on these 600 specified actions independently as many other organisations have also been asked to contribute to the same actions. This requires significant work in building relations with a range of other partners including statutory organisations in order to successfully deliver Neighbourhood Renewal.
- The Neighbourhood Renewal areas do not align with any existing council boundaries which make monitoring or planning work difficult.
- Most council services are not currently structured or planned on a local basis which can make it challenging to respond to the programme.
- Many of the existing plans are already being reviewed at different times which also make co-ordination difficult.
- The likely transfer of Neighbourhood Renewal responsibility to councils through the Review of Public Administration.